MULTIMEDIA UNIVERSITY

STUDENT ID NO

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 3, 2021/2022

BIM3024 – ENTERPRISE RESOURCE PLANNING IMPLEMENTATION

(All sections / Groups)

11 AUGUST 2022
9.00 A.M. – 11.00 A.M.
(2 Hours)

INSTRUCTIONS TO STUDENTS

1. This Question paper consists of 3 pages (including the cover page) with 5 questions only.

2. Attempt **ALL** questions. All the distribution of the marks for each question is given.

3. Please print all your answers in the Answer Booklet provided.

GENERAL INSTRUCTIONS

- Rule No. 4: General Discipline of Students of Multimedia University applies to students' conduct with regards to cheating during exams.

Question 1

a. Explain in depth each level of testing in Functional Testing.

(18 Marks)

b. Illustrate with a Diagram - each level of testing in Functional Testing.

(2 Marks)

(20 Marks)

Question 2

a. Elucidate IT Operations Management (ITOM) comprehensively.

(14 Marks)

b. Explain the FOUR **(4)** reasons/purposes for ERP testing.

(6 Marks)

(20 Marks)

Question 3

a. Explain the responsibilities of IT Operations Management.

(16 Marks)

b. Illustrate with a Diagram - IT Ops responsibilities.

(4 Marks)

(20 Marks)

Question 4

a. Distinguish the difference between Functional and Technical Roles.

(12 Marks)

b. Give TWO (2) SAP designations that involve Technical Roles.

(4 Marks)

c. Explain briefly what the term Sizing means.

(4 Marks)

(20 Marks)

Question 5

a. Distinguish each with examples.
   - Functional Testing

   (6 Marks)
   - Non-Functional Testing

   (6 Marks)

b. Explain the below relating to Functional & Non-Functional Testing:
   - What
   - How
   - Software actions
   - Performance

   (4 Marks)

c. Compare White Box and Black Box testing.

   (4 Marks)

(20 Marks)

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